



# GARY THULL POOLS, INC.

## Design / Installation / Service

551 E. College Ave. #100, Bellefonte, PA 16823

Phone: 814 355-1009 Fax: 814 548-7707

Email: [info@garythullpools.com](mailto:info@garythullpools.com)

[www.garythullpools.com](http://www.garythullpools.com)

HIC #014816

## Service Technician

**Job Title:** Pool and Spa Service Technician

**Location:**

Gary Thull Pools, Inc.  
551 East College Ave  
Bellefonte, 16823

**About Us:** At Gary Thull Pools, Inc. we're dedicated to crafting beautiful aquatic masterpieces that redefine luxury living. Specializing in high-quality and luxurious installations, we pride ourselves on our unwavering commitment to excellence, attention to detail, and customer service.

**Job Description:** The Service Technician plays a crucial role in ensuring the ongoing satisfaction of our clients by providing extraordinary service and support for their swimming pools and spas. This role requires a combination of technical expertise, attention to detail, and excellent interpersonal skills to effectively address client needs and maintain the highest standards of quality.

**Responsibilities:**

- Perform installations, repairs, and maintenance services for a variety of equipment and systems according to company standards and manufacturer specifications.
- Diagnose technical issues and troubleshoot equipment malfunctions, utilizing diagnostic tools and manuals as needed.
- Provide on-site service and support to customers, ensuring timely resolution of issues.
- Conduct thorough inspections of pool and spa systems to identify potential problems and recommend appropriate solutions.
- Communicate clearly and professionally with clients to explain service procedures, address concerns, and provide recommendations for optimal system performance.
- Document all service activities, including work performed, parts used, and time spent, accurately and thoroughly.
- Continually communicate with management and team members to coordinate service schedules, order parts, and ensure efficient workflow.
- Adhere to all company procedures and protocols to ensure a safe and efficient working environment.

**Requirements:**

- High school diploma or equivalent.
- Proven experience as a pool/spa service technician or experience in a related field.
- Strong mechanical aptitude and technical skills with the ability to troubleshoot and repair equipment and systems.
- Excellent problem-solving skills and attention to detail.
- Ability to work independently and prioritize tasks effectively in a fast-paced environment.
- Professional communication skills and demeanor.
- Physical ability to lift and carry heavy equipment and work outdoors in various weather conditions.
- Valid driver's license and reliable transportation.
- We are willing to train the right individual

**Benefits:**

- Full time year around schedule
- Competitive wages \$18-\$30/hr
- Incentives and raises based on performance
- Opportunities for professional development and training
- Positive and empowering work environment
- Paid Time Off and Paid Holidays
- Retirement Plan
- Health Insurance
- Dental and Chiropractic Allowance
- Additional Benefits